

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : John Crook
Title of Invention : METHOD OF PROCESSING AN
INBOUND CALL IN A CALL CENTER
Serial No. : 09/523,935
Date Filed : March 13, 2000

Box MISSING PARTS
Assistant Commissioner for Patents
Washington, DC 20231

PETITION FOR ONE-MONTH EXTENSION OF TIME

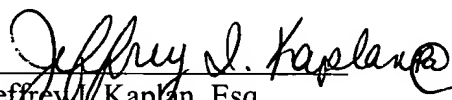
SIR:

This is a petition for a one-month extension of time to respond to the Notice to File Missing Parts of Nonprovisional Application dated May 15, 2000 in the above case. If a Petition for a longer extension of time is required, please consider this such a Petition.

Respectfully Submitted,

KAPLAN & GILMAN, L.L.P.
900 Route 9 North
Woodbridge, NJ 07095
Telephone (732) 634-7634

DATED: July 19, 2000


Jeffrey L. Kaplan, Esq.
Reg. No. 34,356

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